

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No. 26-04/2012-T&C-CM

Date: 18.12.2012

Circular T&C-CM No. 94/12-13

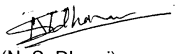
Sub: Clarification on introduction of Combo Vouchers under 2G & 3G prepaid mobile services -reg.

Kindly refer to this office order of even No. dated 11.12.2012 vide which Combo Vouchers (CV) under prepaid GSM services were introduced. Based on queries raised by field units/INs, the following clarifications / modifications are issued.

Sl.No.	Points raised by Circles	Clarification
(i)	Whether the cash value mentioned as UV means, "Usage value". If so, whether the value is to be added in the main account of the customers.	•The UV means "Usage Value" and the usage value will be added in the main account of the customers.
(ii)	Whether the 'SMS' mentioned in SMS Combo means local SMS or national SMS or both	•The 'SMS' in SMS combo voucher means Local & National SMS both.
(iii)	Whether the free data shown under "all feature Combo voucher" refer to 2G data.	•The free data shown in "All feature combo voucher" refer to 2G data only.

2. This may be brought to the notice of all concerned for taking necessary action in this regard.

3. This clarification is issued based on the approval of the Competent Authority in P&P-CM cell File No. 3-2/2012-P&P-CM (Part-II). For queries/clarification/ feedback in respect of above tariff, the communication may be addressed to Sr.GM (P&P-CM), Corporate Office, BSNL, New Delhi on e-mail ID: hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in, mnpbsnldma@gmail.com.

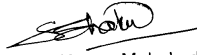

(N. S. Dhami)
AGM (T&C-CM)

Ph. 011-23327658

To
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10)OL Section –for Hindi version.
- 11)Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C-CM)